

Loan Default Notification

The National Student Loan Data base System (NSLDS) reports that you are in default on one or more of your federal student loans. As a result, you are not eligible to receive federal student aid until the default is resolved on these loans.

Borrowers should take the following steps to identify and begin the process of resolving defaulted federal student loans

- **Identifying defaulted loans**
 - All federal loans received while attending school(s) are listed with NSLDS. You may access these loans at studentaid.gov. In the Manage Loans section of this website, click on “View My Account” and then log in using your Federal Student Aid username and password. You will then have access to the status of each loan, defaulted or otherwise. The loan servicer will also be listed so that you have the contact information needed to begin the resolution of the default.

- **Fixing defaulted student loans**

The stage in which the loan is in default may determine what options you have available to you to fix the default. Therefore, it is imperative that you work with the servicer managing your defaulted loan to learn your options for resolving defaulted loans. Some of the more common resolutions are listed here:

 - Paying off the defaulted loan in full
 - Consolidating the defaulted student loan(s)
 - Entering into a repayment agreement with the servicer and regaining federal aid eligibility after a specified number of on-time payments have been made to the servicer
 - Forbearance, if the defaulted loan is still eligible

- **Notifying UNK of the resolved default**

Once the default is resolved, you must provide documentation of this resolution to the school. The following are ways to provide this information.

 - Receive a letter from the servicer of the loan or the Dept. of Education confirming the updated status of the loan
 - Check studentaid.gov and verify that loan statuses no longer show any defaulted loans. If not, let the school know. The school will then check to confirm the resolution of defaulted loans.

As always, you may contact your financial aid counselor at the Office of Financial Aid to get more information about your options and federal financial aid eligibility.