Update your EASI Password on All of Your Electronic Devices

The authentication to access your UNK email account and UNKSecure wireless is through your EASI password. Your electronic devices such as your smart phone, iPod, iPad, and/or laptop are constantly sending your EASI password to the server to access your UNK email account and the UNKSecure wireless.

When you change your EASI password, it is imperative that you update your EASI password on all of your electronic devices. If you do not do this, your electronic devices would continue to send the “old password” to the server. Because, at this time, the server does not recognize your old password anymore, it would “lock out” your EASI account. This means you will not be able to access your UNK email, Blackboard, UNKSecure wireless, and Qualtrics.

What do I do if my EASI account is locked?

If your EASI account is locked, go to the EASI page and click on Don't know your Password. In Self Service Reset Password Management, Select Unlock your account.

![Unlock your account](image-url)