University of Nebraska at Kearney Password reset instructions –

1. Visit https://trueyou.nebraska.edu/SelfService/

2. On this website, any Nebraska state college or University staff, student and faculty member can claim their identity, re-activate account, change password, Lookup NUID, etc.

3. If you Forgot your password, click on the “Forgot Password” link on this page under manage your accounts.

4. On the next page, the system will ask you if you know your NUID. If you don’t, click no, then it will direct you to the NUID lookup webpage for you to look up your NUID. When you have your NUID, click Yes.

5. On the next page, type your NUID (or Campus ID) and click continue
6. Then, enter an email address associated with your account, preferably your campus email.
   a. Alternatively, you can choose to answer security questions or click on **forgot email**, if you forgot your email or no longer have access to that email account, then follow the instructions after clicking on “Forgot Email”.

7. TrueYou will send an email to the email address you provide with a link to change your password.
8. Open that email and click on “**complete the process**”
This email is a response to a request made from the TrueYou Identity Manager website regarding your password or claiming your account.

Use this link to complete the process. NOTE: This link is valid for 24 hours.

If you did not authorize this request, please contact the Information Technology Services Helpdesk at (402) 472-7373 or (877) 472-7894.

9. Create new password on the webpage that opens when you click on the link.

NOTE: Changing your password here will update the password for all accounts associated with TrueYou.

10. Click on “Change Password” and if it’s successful you should be able to access your accounts with the new password. If it’s not successful, check the requirements again.

Note: Once you have your password changed, you can visit outlook.unk.edu on a web browser and sign in to your UNK Mailbox using your full UNK email (your campus email is listed in MyBlue under “Profile”) and the password you just set.

Canvas – canvas.unk.edu; login using your UNK username and the same password. Your UNK username is just the first part of your UNK email without the “@lopers.unk.edu” part.

You can login to most UNK services using your UNK username and password. A complete list of services offered by UNK can be found on easi.unk.edu.

Questions? – visit helpdesk.unk.edu