Management Development Workshop

**Note:** This is currently a draft of the Winter Management Development Workshop. Topics and session times are still being finalized.

<table>
<thead>
<tr>
<th>Time</th>
<th>Session Description</th>
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<tr>
<td>7:30 - 8:00</td>
<td>Pre-program Reception (NSU 310)</td>
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| 8:00 - 9:45 | **Job Crafting: Creating Meaningful Work**  
**Understanding Customers and Effective Customer Service** |
| 10:00 - 11:45 | **Reducing Turnover/Absenteeism in Organizations**  
**Strengths-Based Management** |
| 12:00 - 12:30 | Lunch (NSU 310) |
| 12:30 - 2:15 | **Ethical Leadership and Decision-Making**  
**Working with Millennials** |
| 2:30 - 4:15 | **Conflict Management**  
**A Positive Approach to Leadership** |
| 4:30 - 4:45 | Workshop Closing |

**Thursday**  
**January 18th, 2018**  
**University of Nebraska at Kearney**  
NSU, Rooms 310/312

**Early Registration**  
$185.00

**Registration After December 15th**  
$200.00